

Protecting people from:

Physical abuse

Bullying

Sexual abuse

Cuckooing

Domestic abuse

Emotional abuse

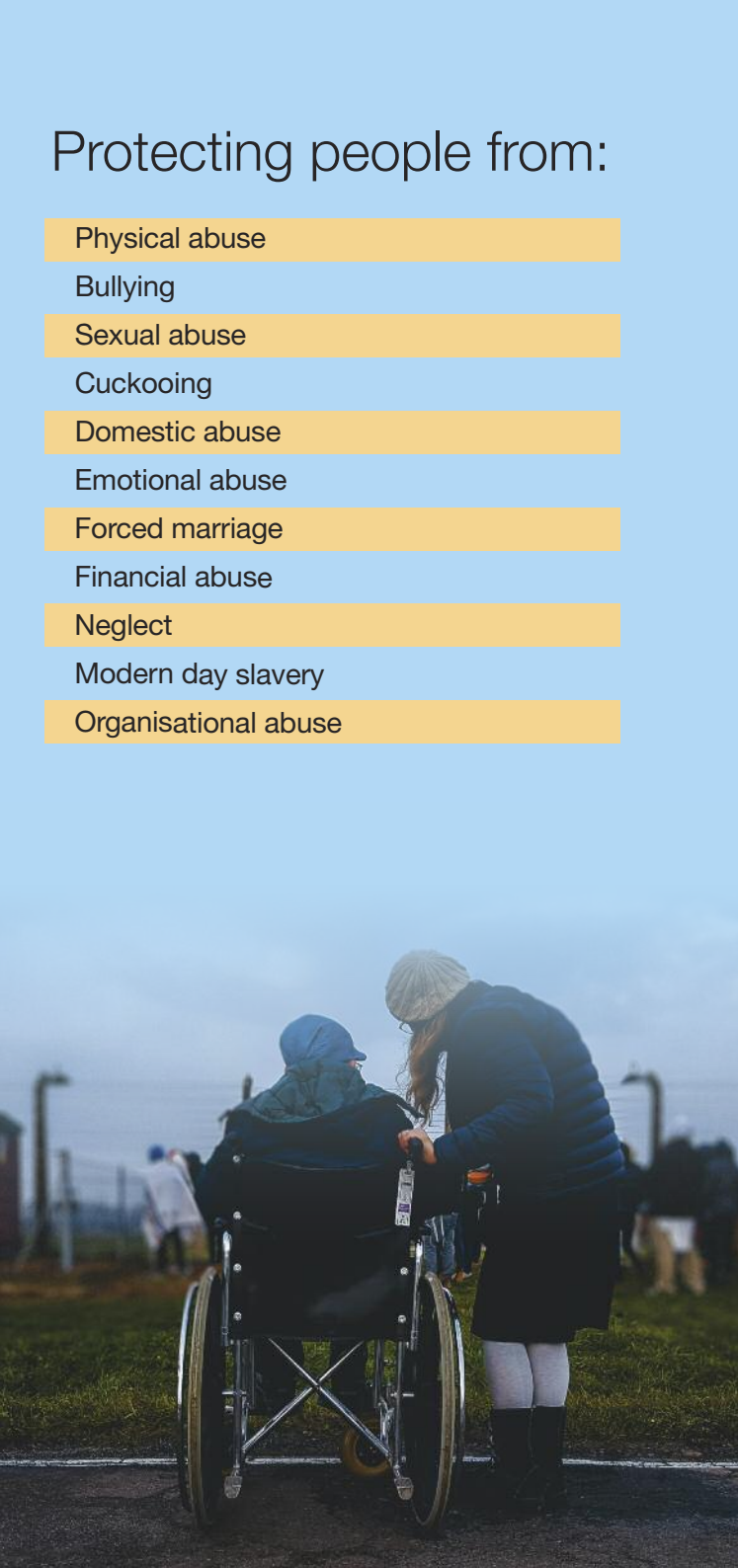
Forced marriage

Financial abuse

Neglect

Modern day slavery

Organisational abuse



Help with housing, learning and living.

Call: 01202 410 500 Fax: 01202 410 600

Email: enquiries@bcha.org.uk

St Swithuns House, 21 Christchurch Road,
Bournemouth, BH1 3NS

find a way forward

bcha.org.uk

A close-up, black and white photograph of a young girl's face. She is looking upwards and to the right with a thoughtful or hopeful expression. The lighting is soft, highlighting her features. The image is partially obscured by a dark blue diagonal shape that frames the text on the right.

safeguarding children
and at-risk adults

**It is important to us
that you feel safe**



Who is most at risk

Adults who depend on others for their support and care and children and young people under 18 are the most at risk of being abused or harmed by someone they know.

Tell someone you trust

If someone is doing something to you to make you feel unsafe or uncomfortable, or you are worried for someone else, tell someone you trust. This can be a member of BCHA staff, the manager of the service where you live or someone from another agency, such as a social worker.

BCHA will take everything you tell us seriously

We will agree with you what to do next, but if someone is in danger or at risk – such as a child or an adult with needs for care and support – we will have to share this with social services and, in some cases, the police as well.

If you are concerned about a member of BCHA staff or someone who works in your service, you can contact our Human Resources Team or the Head of Quality and Safeguarding on :

01202 410500

If you do not want to tell a member of BCHA staff

You can report a concern to Adult Services for an adult with care and support needs who lives in:

- Dorset – **01305 221016**
- Christchurch or Bournemouth – **01202 454979 (Care Direct)**
- Poole – **01202 633902**
- Devon – **0345 1551007**
- Portsmouth – **023 92 680810**
- Southampton – **023 8083 2995**
- Plymouth – **01752 668000**
- Hampshire – **0300 555 1386**
- Wiltshire – **0300 456 0111**

You can report a concern for a child (someone who is under 18) to Children Services who lives in:

- Dorset, Christchurch, Bournemouth and Poole – **01305 228866**
- Devon – **0345 1551071**
- Portsmouth – **023 92 688793**
- Southampton – **023 8083 3336**
- Plymouth – **01752 668000**
- Hampshire – **0300 555 1384**
- Wiltshire – **0300 456 0108**

In an emergency ring the police – Dial 999